TERMS AND CONDITIONS OF SALE

Sanofi Account Holders

1. DEFINITIONS

Adverse Event Information means (a) details regarding any untoward medical occurrence in a patient or clinical investigation subject or consumer, temporally associated with the use of the Goods, whether or not considered related to the Goods; (b) information that indicates that use of the Goods in accordance with recommendations for their use may have an unintended harmful effect; and (c) information that indicates that the quality, safety or efficacy of the Goods is unacceptable.

Direct Customer means the party placing an order to purchase Goods from the Supplier (and not via a wholesaler) through the Website (e.g. where the customer pays the Supplier directly for the Goods).

Goods means any vaccines supplied by the Supplier via the Website.

Supplier means Sanofi-Aventis Australia Pty Ltd ABN 31 008 558 807.

TGA means the Therapeutic Goods Administration.

Website means https://www.sanofiaccess.com.au

2. TERMS OF SALE FOR DIRECT CUSTOMERS

For all orders for Goods made via the Website by Direct Customers, the terms and conditions of sale that will apply are:

(i) this document; and

(ii) the Supplier's standard terms and conditions of sale which may be accessed at https://sanofiarportal.myportfolio.com/terms-and-conditions-of-sale; or

(iii) if the Direct Customer is a wholesaler and the Direct Customer and the Supplier have a written agreement in place for the sale of the Goods, then that agreement,

and the Website terms of use which may be accessed at:
https://www.sanofiaccess.com.au/au/static-medias/legalnotice

and the Supplier's privacy policy which may be accessed at:
https://www.sanofi.com.au/en/privacy-policy

To the extent that there is any ambiguity in, or conflict or inconsistency between, this document, the documents referenced in clause 2(ii) and (iii), the Legal Notice and Sanofi's privacy policy, the interpretation which prevails, to the extent of the ambiguity, conflict or inconsistency, is that which imposes a higher standard, or is otherwise more stringent or exacting in its requirements of, the Direct Customer.

3. REPORTING ADVERSE EVENTS

If the Direct Customer hears of any Adverse Event Information, it must provide the information to ae@sanofi.com. Please include information such as reporter details, product information, patient, and event details.

As part of the TGA Pharmacovigilance guidelines, the Supplier is required to follow up with all reported adverse events. By reporting an adverse event, the Direct Customer will be deemed to be providing consent for the Supplier to contact it for further information, if necessary.